

# ONLINE WEALTH AND MOBILE APP SERVICES APPLICATION

If you need help to complete this form, please call us on 0800 289 936 (Freephone UK only) or +44 (0)1624 645000. To apply for access to our Online Banking and mobile service, please complete this form in full.

#### 1. ABOUT THE ACCOUNT

ACCOUNT NAME(S)	
ACCOUNT NUMBER(S)	

#### 2. APPLICANT(S) FOR ONLINE WEALTH AND MOBILE APP SERVICES

	FIRST ACCOUNTHOLDER	SECOND ACCOUNTHOLDER
TITLE(S) (e.g. Mr/Mrs/Miss/Ms/Other)		
FORENAME(S)		
SURNAME(S)		
EMAIL ADDRESS(ES)		
MOBILE NUMBER(S)	+	+

<sup>\*</sup> Please note: Access to the mobile app and transactional online banking is subject to the signatory arrangements agreed in your account mandate. Mobile and transactional online banking is only available to joint accountholders where any party can sign and to entity accounts with any one signatory to authorise transactions. If more than one signature is required then transactional mobile and online banking is not available.

Online Wealth Services can only be provided upon receipt of a valid email address and mobile telephone number (which may be used for online payment authentication).

Please note: For joint accounts each accountholder must include a separate and unique email address.

#### 3. STATEMENTS

The online wealth services display all historical transactions, and include a Document Store where you can view and download statements and valuations. Visa debit card PIN numbers are available in the mobile app. Therefore you accept that you will not receive the following items by post:

- 1. Bank statements and valuations
- 2. Any credit and foreign exchange advices or deposit confirmations
- 3. Visa Debit card PIN number(s)

You may download and print a copy of your statements and valuations if you have access to a printer. If you request us to print and send copies of these documents, we will charge you £5 per sheet.

Please note: If you have a joint account and one accountholder enrols for online wealth and mobile app services, then neither of you will receive statements and valuations, or credit and foreign exchange advices or deposit confirmations on your joint account by post.



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### 4. ACCOUNTHOLDER SIGNATURE(S)

You hereby request us to provide the above applicant(s) with online wealth and mobile app access to your Nedbank Private Wealth account. You agree that your signature(s) to this application shall be your acknowledgement that:

- i) you have received a copy of the relevant Nedbank Private Wealth Focus Terms and Conditions and agree to be bound by them;
- ii) you have read a copy of the Online Wealth and Mobile App Services Terms and Conditions found on our website www.nedbankprivatewealth.com and agree to be bound by them;
- iii) you have read the Privacy Policy and Legal Notices pages, links for which are found at the bottom of our home page at www.nedbankprivatewealth.com, and agree to be bound by their contents;
- iv) you have been advised not to write down or disclose your security details to anyone. If you suspect that anyone else may know your security details, you will contact us immediately; and
- v) you agree to notify us of any changes to your email address or mobile telephone numbers.

Please note: You are advised to check your account(s) online or on your mobile device monthly and inform us immediately if any discrepancies are found.

	FIRST ACCOUNTHOLDER	SECOND ACCOUNTHOLDER
SIGNATURE		
DATE (DD/MM/YYYY)		

Please note, this form must be signed in accordance with your account mandate. Each applicant for online and mobile services must sign this form.

By completing and signing this form electronically, you agree that the signature(s) will be the electronic representation of your signature(s) for all purposes, in the same way as a pen-and-paper signature. There is no need to print and return the original form if you have signed it electronically. If you wish to contact us by post, our office addresses are:

Nedbank Private Wealth St Mary's Court 20 Hill Street Douglas Isle of Man British Isles IM1 1EU Nedbank Private Wealth 31 The Esplanade St Helier Jersey Channel Islands JE1 1FB Nedbank Private Wealth Seventh Floor 12 Arthur Street London EC4R 9AB

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or

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