

Visa Platinum Debit Card



Our Visa Platinum debit card works with your Focus account. It gives you access to the money in your account, whenever you want.

Key features

- As a debit card, money is deducted directly from your balance - no credit is extended
- It can be denominated in sterling, US dollar or euro
- Sufficient funds must be available in your account, in the currency of your card, to cover any expenditure
- Can be used at over one million Visa ATMs and in more than 24 million places around the world
- Daily cash withdrawals from cash machines or over the counter of most banks displaying the Visa sign (for details of daily limits please contact us)
- Contactless technology offering a fast, simple and secure way to pay for purchases up to £100 in the UK (for extra security, you may sometimes need to insert your card and enter your PIN to make the transaction)
- Up to £100 cash back is available from participating retailers in the UK
- A dedicated Visa contact telephone number (+44 (0)1624 645111) is available 24 hours a day, seven days a week, from anywhere in the world.

Digital wallet services

- Suitable for use with Apple Pay, an easy, secure and private way to pay.

Using Online Wealth Services

Via our mobile app and online banking, there are a range of functions available to you. You can;

- Activate your card
- View your PIN
- Report a card lost or stolen
- Order a replacement card
- Receive SMS notifications when your card is used
- Switch on regional transaction blocking.

Key benefits

- Convenience – easy to monitor your spending
- Additional security for online shopping is provided by 3D secure using one-time passcodes delivered by SMS
- Parameters can be agreed with us in advance of large purchases or if you are planning to travel abroad
- Emergency medical and legal information service (see separate factsheet for more information).

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Contact us

If you are interested in finding out more, email us at: client.services@nedbankprivatewealth.com

Isle Of Man office

Nedbank Private Wealth
St Mary's Court
20 Hill Street
Douglas
Isle of Man
IM1 1EU

Tel +44 (0)1624 645000
(UK freephone) 0800 289936

Jersey office

Nedbank Private Wealth
31 The Esplanade
St Helier
Jersey
JE1 1FB
Channel Islands

Tel +44 (0)1534 887889

London office

Nedbank Private Wealth
Seventh Floor
12 Arthur Street
EC4R 9AB

Tel +44 (0)20 7002 3600

UAE office

Nedbank Private Wealth
Office 129/130 1st Floor
Emarat Atrium Building
Sheikh Zayed Road
PO Box 214500
Dubai UAE

Tel +971 (4) 3465581

www.nedbankprivatewealth.com

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